



## **Sustainable BNE Festival Promotional Terms Bluey Ticket Promotion Terms & Conditions**

1. These terms and conditions set out all the information regarding the Bluey Ticket Promotion as part of the 2026 Sustainable BNE Festival. (the Terms and Conditions).
2. The Promoter of the promotion is Brisbane Sustainability Agency ACN 099 480 010 of Level 20, 307 Queen St, Brisbane Qld 4000. Telephone number 07 3007 7000 (the Promoter).
3. Information on how to participate in this promotion forms part of these Terms and Conditions.
4. Participation in this promotion is deemed acceptance of these Terms and Conditions.
5. Prize: There are (100) family Bluey passes available to be claimed. Which entitles 1 ticket holder the right to a family of (4) per holder. The total promotional prize pool is valued as “invaluable/money can’t buy”.
6. The prize is not exchangeable or transferable and cannot be redeemed for cash. Any additional expenses incurred in connection with claiming or using the prize are the responsibility of the participant.
7. The Promoter accepts no responsibility for any change in prize value between publication and redemption.
8. Promotion period: This promotion will commence on 12 May and close when all tickets have been exhausted. Claims made after this time will not be eligible.
9. How to participate: To claim a prize, eligible participants must click on the promotional link and complete the ticket securing process via the OzTix platform, subject to ticket availability.
10. Allocation method: This is a first in best dressed promotion. Prizes will be allocated to the first eligible participants who complete the required process through the OzTix platform during the promotion period, until all available tickets have been claimed. No draw will take place.
11. Eligibility: To be eligible to participate, a person must:
  - a. complete the required ticket booking process through the linked OzTix platform during the promotion period; and
  - b. not be an employee or immediate family member of the Promoter.
12. Limit: Unless otherwise stated by the Promoter, only one claim per person will be permitted
13. Notification and fulfilment: Successful participants will receive confirmation through the OzTix platform or via the contact details supplied at the time of booking.
14. The Promoter reserves the right, in its absolute discretion, to verify the validity of claims and to disqualify any individual who tampers with the claiming process or submits a claim that is not in accordance with these Terms and Conditions.
15. No liability of Promoter: The Promoter accepts no responsibility whatsoever for late, misplaced, lost, incomplete, interrupted or ineligible claims, including any issues arising from third-party ticketing platforms. To the maximum extent permitted by law, the Promoter, Brisbane City Council, or any of Brisbane City Council’s subsidiaries, are not liable for any loss, damage, personal injury or claim arising from or in connection with this promotion or the use of the prize. This condition is not intended to exclude any liability which cannot be excluded under Australian consumer protection laws.



16. Privacy consent: By participating in this promotion, each participant acknowledges and consents to their personal information being collected and stored by the Promoter for the purposes of administering this promotion, and where necessary being disclosed to service providers involved in the administration of the promotion, including OzTix.
17. All information provided in accordance with these Terms and Conditions will be handled in accordance with the Brisbane City Council Privacy Policy.
18. If for any reason this promotion is not capable of running as planned, including due to technical issues or unauthorised intervention, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the promotion.
19. The Promoter reserves the right to modify these Terms and Conditions, including key dates, or to cancel or amend the promotion at any time without notice, subject to applicable law.