



## Mt Coot-tha LMYAC Survey Giveaway Competition

### Terms & Conditions

1. These terms and conditions set out all the information regarding the Mt Coot-tha LMYAC Survey Giveaway competition (the Terms and Conditions).
2. The Promoter of the competition is Brisbane Sustainability Agency ACN 099 480 010 of Level 20, 307 Queen St, Brisbane Qld 4000. Telephone number 07 3007 7000 (the **Promoter**).
3. Information on how to enter this competition forms part of these Terms and Conditions.
4. Competition entry is deemed acceptance of these Terms and Conditions.
5. **Prize:** There are **five (5) individual prize packs to be won that consist of 1 x \$50 Visa Gift Card**.
6. The prize is not exchangeable or transferable and cannot be redeemed for cash. Any additional expenses incurred by the prize winners are the responsibility of the prize winners.
7. Unless otherwise expressly stated, the Prize value is based upon the recommended retail prices at the time of first publication of these Terms and Conditions. The Promoter accepts no responsibility for change in the Prize value between now and the Prize redemption date.
8. The Prize must be redeemed by the Prize winner.
9. **Competition period:** This competition will commence on **Wednesday 11 March 2026 at 9:00am** and will close on **Monday 16 March 2026 at 5:00pm AEST**. No entries submitted after this time will be eligible to win a Prize.
10. **How to enter:** Entrants may enter the Competition by filling in the Survey and registering their details including full name, telephone number and e-mail address to complete their entry. Only one entry per entrant, as identified by the name, email address and phone number of the entrant, will be accepted, and any subsequent entries from the same entrant will be deemed invalid.
11. **Eligibility:** To be eligible to enter this competition, a person must:
  - a) Fully and correctly complete the survey and competition entry form; accept all terms and conditions and lodge it via submit button on the Zoho Survey link.
  - b) Not be an employee, contractor or immediate family member of the Promoter, or related organisations to the program.
  - c) Be over the age of 18, or if **under the age of 18**, prior permission from a legal parent or guardian to enter must be obtained. The Promoter reserves the right to verify that parental consent has been obtained, and the parent/guardian may be required to sign a release or indemnity.
12. **Competition draw:** The five (5) winners of the competition will be the first eligible entry randomly drawn by an officer of the Promoter at **9:00am AEST on Tuesday 17 March 2026**. The decision of that officer will be conclusive, and no correspondence will be entered into.
13. **Winner notification:** The winners will be notified via phone call or email, by an officer of the Promoter by **5:00pm AEST Tuesday 17 March 2026**.
14. **Prize claim and Re-draw:** The winners must claim the Prize via return email or phone call by 5:00pm AEST on Monday 23 March 2026 (the **Prize Claim Date**).
15. If a Prize is not claimed by the Prize Claim Date, the winner of that Prize (as originally drawn) will cease to be the winner and will not be entitled to claim the Prize.
16. The Promoter will be entitled to re-draw a new winner and provide a period of time for that new winner to claim the Prize. If that new winner fails to claim the Prize in the applicable period of time, that new winner will cease to be the winner and will not be entitled to claim the Prize. This re-draw process may continue to apply on any number of occasions (at the discretion of the Promoter), until such time as the Prize is claimed by a winner within the applicable period.
17. The winner's name will be published on sustainablebrisbane.com.au on Monday 23 March 2026, and on Brisbane Sustainability Agency's social media channels, and may be displayed on Brisbane City Council's website and social media channels.





18. The Promoter, in its absolute discretion, reserves the right to not award the Prize to any entrant, including without limitation, if the Prize is not claimed by the Prize Claim Date or any subsequent period provided for a new winner to claim the Prize.
19. **Prize redemption:** The Prize will be delivered, at the Promoter's cost, to the winner's nominated address by post or can be collected by the winner at Level 20, 307 Queen Street, Brisbane, QLD 4000. The Promoter will make all reasonable efforts to deliver Prize to the addresses provided by winner. The Promoter and its associated agencies and companies will not be liable for any damage to or delay in transit of the Prize where it is being delivered to the address of the winner. If under 18, a parent or guardian may need to be present to collect the prize, if not mailed out.
20. **No liability of Promoter:** The Promoter accepts no responsibility whatsoever for late, misplaced, lost, or ineligible entries. The Promoter makes no representations or warranties as to the quality, suitability or merchantability of the Prize. Despite any other provision of these Terms and Conditions, to the maximum extent permitted by law, the Promoter, Brisbane City Council, or any of Brisbane City Council's subsidiaries, are not liable for:
  - a.) any loss or damage whatsoever (including but not limited to direct loss, indirect loss, economic loss, special loss or consequential loss) which is suffered or incurred by an entrant (including without limitation any Prize winner); or
  - b.) without limiting paragraph (a), any personal injury or death or loss of, or damage to, property in connection with the entry into the competition or acceptance of the Prize, howsoever such liability arises and whether arising in tort (including without limitation in negligence), for breach of contract (including without limitation under any indemnity), under statute, in equity or otherwise.  
This condition is not intended to exclude any liability which cannot be excluded under Australian consumer protection laws, and where the Promoter has such liability, that liability is limited, in the discretion of the Promoter, to the resupply of the Prize or compensation equal to its value.
21. **Privacy consent:** By entering this competition, the entrant acknowledges and consents to their:
  - a.) personal information being collected and stored by the Promoter for the purpose of this competition;
  - b.) personal information being shared by the Promoter with Brisbane City Council, to use in the administration of this Competition; and
  - c.) personal information, being the winner's first name, being displayed for promotional purposes on sustainablebrisbane.com.au, on Brisbane Sustainability Agency's social media channels, and may be displayed on Brisbane City Council's website and social media channels.
22. All information provided to Brisbane City Council in accordance with these Terms and Conditions will be handled in accordance with the Brisbane City Council Privacy Policy <https://www.brisbane.qld.gov.au/about-council/governance-and-strategy/privacy-and-legal>.
23. **Force Majeure:** If for any reason this competition is not capable of running as planned (including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter), which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition, the Promoter reserves the right, in its sole discretion, to take any action that may be available, and to cancel, terminate, modify or suspend the competition.
24. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strikes, the Promoter may in its absolute discretion cancel the competition and recommence it from the start on the same Terms and Conditions.
25. **Competition updates or cancellation:** The Promoter reserves the right to modify these Terms and Conditions, including key dates in conditions 9, 12, 13 and 14 at any time, and to cancel or amend the competition at any time without notice or further recourse to the entrants.
26. **Disqualification:** The Promoter reserves the right in its sole discretion to disqualify any or all entries from any individual who tampers with, or benefits from tampering with, the entry process which as a result corrupts or affects the administration, security, fairness, integrity or proper conduct of the competition.

