



Flood Resilient Homes Program



Resident

William & Rosey Pacey



House Type

1950's worker's cottage
in Paddington



Resilience works

- Raise air conditioning unit
- Separate upstairs/downstairs circuit and install breakers



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William and Rosey's story

Brisbane residents William and Rosey Pacey live in 1950's timber worker's cottage and they have seen floods both big and small over the years.

"In 2011 the water came up into the house around 30 centimetres" says William. "The switchboard and everything was underneath the house. The air conditioner compressor was completely underwater for a matter of hours, so we had to buy a new air conditioning system. Another problem here has been the flash flooding after a downpour. The house sits below road level."

William and Rosey were delighted when they received a letter inviting them to participate in the Flood Resilient Homes Program.

"I thought it was a positive move. It was really good to

get a letter that showed they [Council] understood that these things happen."

Following a Home Service meeting with two flood resilience experts, William and Rosey received their Home Service Recommendations for some minor works. From there they proceeded to the Incentive Scheme, which covered all the costs of the work.

William was happy with the process, saying he was kept fully informed about what was happening during the different stages.

He now has an air conditioning

system that's mounted up and out of harm's way, reducing the likelihood of expensive replacements after flooding events.

"I think it's an excellent program," says William. "We have to recognise that parts of Brisbane are in overland runoff flood areas. You can't undo what's been done, those houses are there. So it's an excellent idea on the part of the Council to say okay, well let's make it more resilient. I think that's an excellent word to use: resilient."

