

## Flood Resilient Homes Program



Resident

Philip Dodds



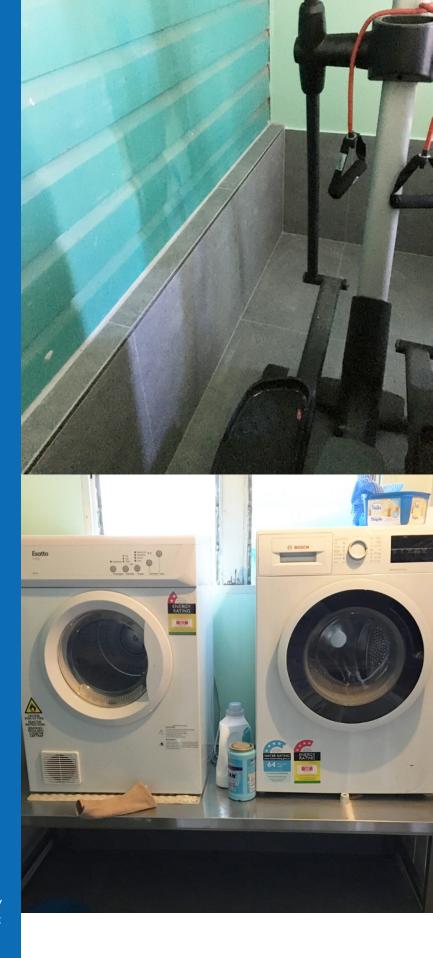
## House Type

Single-level 1960's chamferboard



## Resilience works

- Raised air conditioning condenser unit
- Raised hot water unit
- Raised washing machine
- Replaced non water-resistant cabinetry and flooring with water-resistant/proof cabinetry and flooring
- Replaced non water-resistant internal linings with water-resistant/proof linings
- Installed separate circuits (with breakers) on ground level and upper levels.







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## Philip's story

With overland flow floodwater having recently lapped just inches away from their door, Inala residents Philip and Julieann Dodds were relieved and grateful to be invited to Council's Flood Resilient Homes Program.

Philip agreed to have some major works done on his property to improve its flood resilience including replacement of cabinets, floor coverings and wall linings.

"They were very respectful of my property, they were polite, there was no question I could ask that they couldn't answer."

Given the scope of works, he was initially concerned about the logistics involved in moving stuff out of the way.

"I've got a slate pool table which is extremely heavy. I've also got shelving with a library of 1500 science fiction novels out the back. I've got a bad back so I can't be moving all that stuff to allow them to get to the walls. They said, no worries we'll be able to get all that sorted out, it won't be a problem. They were really good."

He says the tradies were respectful and always came up and knocked on the front door to let them know they were on the property.

"Tom [the builder] was approachable through it all, I didn't really need to do much. A bit of disruption of course, but when you're having works done on your house there's always going to be a bit of that."

The property's back door has a few steps which go down to the laundry area. These steps needed to be removed during the works but he still wanted access. "My wife couldn't really negotiate going around the yard to get there," explains Philip. "So each time they'd put the stairs back in a temporary position so we could get downstairs to the washing machine. There was nothing I asked that they weren't able to accommodate."

What does he think of the Flood Resilient Homes Program?

"I think it's a great idea. I'm a disability pensioner, I only work part time, I do have house insurance but I can just imagine all the hassle of getting that all sorted out if water came into the house. It's been a really good process and I'd recommend this in more areas, particularly low socio-economic areas."

